



Course Overview

The Diploma of Community Services suits individuals who wish to work in roles that involve service delivery, whether working with people experiencing drug and alcohol services, mental health, housing issues, disability and other areas of community services either direct client work and/or community education or development projects. It will teach you to operate at an advanced skill level and how to hold responsibility for the supervision of other staff and volunteers.

Career Prospects:

- Case Worker or Manager
- Client Service Assessor
- Community Services Worker
- Family Support Worker
- Group Coordinator
- Drug and Alcohol Rehabilitation Case Worker
- Child Support Officer
- Program Coordinator
- Senior Youth Officer
- Welfare Worker
- Domestic Violence Case Manager

Course Intakes: Every Monday

Course Duration: Up to 20 months

Course Delivery: Online

Entry requirements: Year 12 certificate, Cert IV or a competent result in an entry level reading and numeracy test.

Student Support Services Offered:

- Dedicated Trainers and Assessors to help you
- Access to iLearn – our 24/7 learning management system
- 24/7 access to online learning and assessment materials
- Opportunities to collaborate online with Trainers, Assessors, industry experts and peers
- Free state of the art Language Literacy and Numeracy tools
- Free access to employment assistance through Joblink

Assessment Methods:

Uses a staggered assessment schedule with a range of methodologies such as:

- Integrated (holistic) assessment applied through placement
- Workplace case studies
- Logbooks, reflective journals
- Presentations

Course Outline:

Unit Code	Unit of Competency
CHCCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCPRP003	Reflect on and improve own professional practice
CHCMGT005	Facilitate workplace debriefing and support processes
HLTWH5004	Manage work health and safety
CHCCDE011	Implement community development strategies
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSM004	Coordinate complex case requirements
CHCCDE012	Work within organisation and government structures to enable community development outcomes
CHCGRP002	Plan and conduct group activities
CHCDEV001	Confirm client developmental status
BSBWOR502	Lead and manage team effectiveness
CHCADV002	Provide advocacy and representation services

All courses are subject to change and availability.

The **VET Student Loans** program assists eligible students enrolled in approved higher level vocational education and training (VET) courses to pay their tuition fees. For more info, visit www.studyassist.gov.au

VET Student Loans

An Australian Government Initiative